

## MANAGING VIRTUAL TEAMS TRAINING 1-HOUR ONLINE CLASS - BUILDING TRUST AND CULTURAL CHALLENGES

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Virtual Team Building  
and Management  
Training



**COURSE LENGTH: 0.1 DAYS**

When you're managing a virtual team, you find a different set of challenges than managing people in the same place at the same time.

This 1-hour online workshop helps people develop techniques to build trust and understand cultures in a distributed diverse team.

This is an instructor-led class that you can attend from home or your office.

The virtual classroom uses an advanced version of Zoom called 'Zoom for Webinars' that includes enhanced collaboration features such as One-click content sharing, real-time co-annotation (people can work together in activity files), and digital whiteboarding, and we use tools such as live polls, private group chats and participants can 'raise their hand' so you *virtually* have the same collaborative classroom based learning experience.

These courses are facilitated in English and are open to people from different industries across Australia, New Zealand, Singapore, Malaysia and Hong Kong - this is a short but powerful learning experience that gives you global collaboration opportunities.

**\*\*Please note, these classes run to a very tight schedule, please follow the invitation and join the class 10-minutes prior to commencement so you are ready to participate and don't miss a minute!**

**Be ready** - check your device is ready to go by use this test link.

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## MANAGING VIRTUAL TEAMS TRAINING 1-HOUR ONLINE CLASS - BUILDING TRUST AND CULTURAL CHALLENGES COURSE OUTLINE

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### FOREWORD

There was an estimated 500 million virtual workers in 2018, we expect that number to be in the billions either temporarily or permanently especially after the impact of Corona Virus (COVID19). With a global workforce, you are provided with a cost effective and talented pool of employees to draw from... and require new leadership skills and management strategies to be successful.

Managing a virtual team has increased complexities because of the challenges posed by time difference and cultural differences and an absence of personal contact. Virtual Team Building and Management training course provides participants the knowledge to overcome these challenges and succeed in creating a highly productive distributed workforce.

This 1-hour course focusses specifically on building trust and managing diversity.

This course is designed to provide you with the most targeted, effective and convenient learning experience by letting you join a short, sharp and collaborative session facilitated online with a master trainer and other participants from Oceania.

In this session you will:

- Build and maintain trust with a distributed team
- Learn how to use diversity to bring people together
- Collaborate with other people facing similar scenarios

This course is in English and facilitated by an Australian expert trainer with over 10 years experience.

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### OUTCOMES

**After completing this course, participants will have learned to:**

- Build and Maintain Trust with a diverse and distributed team
- Help remote team members develop a sense of ownership
- Make diversity a strength

This is a practical training class with take-aways people can apply immediately.

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### MODULES

#### Lesson 1: Building Trust

- Trust Your Team and They Will Trust You
- Beware of "Us vs Them" Territorial Issues
- Share Best Practices

#### Lesson 2: Cultural Issues

- Respect and Embrace Differences
- Be Aware of Different Work Styles

- Create a Sense of Ownership
- Case Study

- Know Your Team Members Cultural Background
- Case Study

### Lesson 3: International Collaboration

- With enrolments open from Australia, New Zealand, Singapore, Malaysia and Hong Kong
- Participants benefit from sharing and collaboration from people with similar challenges from across the region
- Share, discuss and learn from like minded people
- Wrap up and close

### Lesson 4: Next Steps

This is the first course in a series of Live Online Courses in Managing Virtual Teams. If you don't have the luxury of being able to set your team up and your team has moved online, or you have inherited it, you may prefer to go directly to one of the other courses in this series.

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## WEB LINKS

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- [View this course online](#)
- [In-house Training Instant Quote](#)