PROBLEM SOLVING AND DECISION MAKING TRAINING

Generate a group quote today

COURSE LENGTH: 1.0 DAYS

Effective decision makers are exceptional individuals who are capable of determining and selecting the best choice from numerous alternatives. Effective problem solvers don’t hide from issues, they thrive in finding solutions where others struggle.

Problem solving and decision making are essential skills for your personal life and career. Each day we are faced with a range of problems and decisions that need a thoughtful and rational reaction. With PD Training’s Problem Solving and Decision Making training course, you’ll learn skills like how to identify options, conducting research, weighing options, applying problem-solving steps and tools, identifying appropriate solutions and making rational decisions based on facts and good judgment.

This training course is now available in Hong Kong.

This Problem Solving and Decision Making training course can be delivered at your premises by one of our expert local or international trainers or live online using our HIVE technology.

Click on the In-house tab below to generate an instant quote.
Lesson 1: Introduction

- Icebreaker
- Housekeeping Items
- The Parking Lot
- Workshop Objectives

Lesson 2: Getting Real

- Pre-Assignment Review
- Debrief
Lesson 3: Definitions
- Defining Problem Solving & Decision Making
- Problem Identification
- Eight Essentials to Defining a Problem
- Problem Solving in Action

Lesson 4: The Problem Solving Model
- Model Overview
- Real Problems
- Debrief
- Phase One
- Phase Two
- Phase Three

Lesson 5: Making Decisions
- What it Means
- Types of Decisions
- Facts vs. Information
- Decision-Making Traps

Lesson 6: Case Study
- The Truck
- Debrief

Lesson 7: The Problem Solving Toolkit
- The Basic Tools
- The Fishbone
- Degrees of Support
- Creative Thinking Methods
- Brainstorming & Brainwriting
- Debrief
- More Methods

Lesson 8: Making Good Group Decisions
- Working Toward the Decision
- Avoiding Fatal Mistakes

Lesson 9: Aspirinia
- Decision Information
- Individual Actions Steps
- Group Planning
- Exercise Debrief

Lesson 10: Analyzing & Selecting Solutions
- Selecting Criteria
- Creating a Cost-Benefit Analysis
- Debrief

Lesson 11: Swotting Up
- SWOT Analysis
- Individual Analysis

Lesson 12: Planning & Organizing
- Introduction
- Follow-Up Analysis
- Evaluate
- Adapt, Close & Celebrate

WEB LINKS
- View this course online
- In-house Training Instant Quote