PROFESSIONAL DEVELOPMENT TRAINING

Lean Six Sigma Process Management Training

5808 8521

REQUEST QUOTE

2.0 DAY COURSE

This course addresses the use of Process Management, Basic Statistics and Basic Lean Six Sigma methodologies to improve the performance of all processes within an organization. Since it offers a complete overview of the whole business process, and enables the identification of those stages in the process that require improvements, Lean Six Sigma process management is a highly regarded skill set. Additionally, a Process Management System incorporates the measurement framework that will considerably decrease the time required in the initial stages of improving the targeted business process.

Lean Six Sigma Process Management training courses, full of practical activities, are run by LSS experts and are available Hong Kong wide.

This Lean Six Sigma Process Management training course can be delivered at your premises by one of our expert local or international trainers or live online using our HIVE technology.

Contact us today for a quote.

What You'll Gain:

The Process Management Course breaks down how to manage business processes so they are effective, efficient and adaptable. Through the use of various tools, methodologies, management approaches and technologies you will learn that Process Management is the collection and orchestration of these efforts in order to assure improvement and success.

Outcomes

This Six Sigma course focusses on the 'doing' of a Six Sigma project. This course is designed to empower participants to work with project team members in the analysis, measurement, and re-design of business processes.
The course is full of practical tools and some statistical analysis.
This Six Sigma Process course is suitable for people such as SME's that may not manage the project or specifically manage the change, but their knowledge about processes and their contributions to the improvement initiative are vital.

Modules

Lesson 1: Phase A – Introduction; Define and Measure

- Course Overview
- Process Management
- Basic Statistics
- Cost of Poor Quality
- Define Phase
- Defining an Improvement Project
- Measure Phase Part One
- Measure Phase Part Two
- X-Y Matrix Analysis
- Capability Analysis
- Measurement System Analysis
- Process Improvement Project

Lesson 2: Phase B – Analyse, Improve and Control

- Introduction
- Defects, Defectives and Opportunities
- Graphical Analysis
- Lean Value Stream Analysis
- Applying the 5S Principles
- Introduction to Improvement Experiments
- Poka-Yoke Methods
- Statistical Process Control
- Control Charts
- Tracking and Managing a Process
- Finalising Your Process Project

- Glossary of Lean Six Sigma Terms

Talk to our expert team

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