PROFESSIONAL DEVELOPMENT TRAINING

5808 8521

REQUEST QUOTE

1.0 DAY COURSE

Supply Chain Management

Supply Chain Management involves the flow of materials, information, and finances as they move from supplier, to manufacturer, to wholesaler, to retailer, and finally to the consumer. To better compete in a global economy, organizations are finding that a managed supply chain is the key to success.

The *Supply Chain Management* Training course by PD Training aims to provide managers with operational and managerial techniques to improve customer satisfaction, improve performance, lower costs, and enhance product development.

This hands on practical training course is available now throughout Hong Kong, including Central.

What You'll Gain:

Rapid global expansion, rising fuel costs, environmental concerns and interconnected businesses can all have a tremendous impact on corporate strategies and costs. Organizations can no longer ignore what happens outside their own four walls, making supply chain management a critical and in demand field.

This course from PD Training helps meet this demand. You'll gain a better understanding of the finances, logistics and delivery of products and services and how it leads to increased efficiencies and competitiveness, while maximizing customer value and satisfaction.

Outcomes

By the end of this course, participants will be able to:

- Identify how supply chain management relates to:
  - Customer satisfaction
  - Improving performance
  - Lowering costs
  - Product development
- Define the terms:

    - Procurement
    - Upstream and downstream
    - Raw material
    - Forecasting
    - Carrying cost
    - Inventory
    - Order generation
    - Order taking
    - Order fulfillment
    - Returns management
- Understand the levels of supply chain management and their effects
    - Strategic
    - Tactical
    - Operational
- Comprehend the flows of supply chain management and data warehouses
    - Product flow
    - Information flow
    - Finances flow
- Take a look at inventory management
- Study supply chain groups
- Review tracking and monitoring methods
- Examine supply chain event management

Modules

Lesson 1: Getting Started

- Workshop Objectives
- Action Plans & Evaluation Forms

Lesson 2: Why Supply Chain Management?

- Customer Satisfaction
- Improving Performance
- Lowering Costs
- Product Development
- Case Study

Lesson 3: Key Terms I

Lesson 4: Key Terms II

- Procurement
- Upstream & Downstream
- Raw Material
- Forecasting
- Carrying Cost
- Case Study

- Inventory
- Order Generation
- Order Taking
- Order Fulfillment
- Returns Management
- Case Study

Lesson 5: Three Levels of Supply Chain Management

- Strategic Level
- Tactical Level
- Operational Level
- Bullwhip Effect
- Case Study

Lesson 6: Five Stages of Supply Chain Management

- Plan
- Source
- Make
- Deliver
- Return
- Case Study

Lesson 7: The Flows of Supply Chain Management

- The Product Flow
- The Information Flow
- The Finances Flow
- Data Warehouses
- Case Study

Lesson 8: Inventory Management

- Levels of Inventory
- Just-In-Time Inventory
- Keeping Accurate Records
- Inventory Calculator
- Case Study

Lesson 9: Supply Chain Groups

- The Suppliers
- The Producers
- The Customers
- The Customer's Customers
- Case Study

Lesson 10: Tracking and Monitoring

- Dashboard
- RFID's
- Alert Generation
- Stock Keeping Unit (SKU)
- Case Study

Lesson 11: Supply Chain Event Management

- Inventory Alerts
- Supplier Alerts
- Bottlenecking
- Being Proactive
- Case Study

Lesson 12: Wrapping Up

- Words from the Wise
- Lessons Learned

Talk to our expert team

Phone: 5808 8521

Email: enquiries@pdtraining.com.hk